

Mariam Hashimi, MSW, MPH

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Social Worker and Public Health professional with extensive experience in the healthcare field. Skilled in organizational management, research, and policy implementation, along with building relationships and bringing together stakeholders. Motivated and passionate about decreasing health disparities and improving health of communities.

Education

Washington University in St. Louis (WUSTL), St. Louis, MO – December 2017

- Masters of Social Work (MSW)
Concentration: Mental Health, Specialization: Management
- Masters of Public Health (MPH)

Awards

Bettie Schroth Johnson Management Scholar Recipient, 2015-2017

A distinguished award to promote women in management resulting in \$50,000 of funding.

Belmont University (BU), Nashville, TN- May 2014

- Bachelor of Science (BS) Psychology, Minors: Biology and Physical Science
Senior Capstone: Behavioral and Theoretical Explanations of Non-Compliance of Chronic Disease Medications

Awards

Ingram Scholarship Recipient, 2010-2014

Awarded one of four full academic scholarships in cohort to promote women in leadership and service in the community, resulting in \$100,000 of funding.

Work Experience

Indrani's Light Foundation (Contract, Remote)

Administrative Coordinator

October 2018- Present

- Provide administrative and technical support for staff and volunteers for organization to meet programmatic and strategic goals.
- Outreach potential shelter clients throughout the country to promote our services for their shelter staff.
 - Source a targeted list of eligible shelters and work with staff and volunteers to book trainings for staff on issues they may be facing: compassion fatigue, burn-out, stress.
 - Educate and inform shelters and other stakeholders on ILF's mission and services.
 - Collect data and results for each step of outreach process, with monthly target goals.
- Coordinate travel logistics and communication with shelters, volunteers, and staff for trainings throughout the US.
- Track account payables and expenses for program
- Create and manage organizational standard operating procedures for various aspects of organization.
- Manage website, blog, newsletter, email listserv, and other communication materials for the non-profit.
- Support organization in its new initiative to become evidence-based and to become a leader for domestic violence shelter staff support.

Ripple Effect Communications (Contract, Remote)

Healthcare Analyst

July 2018- Present

- Contribute to health policy reports and briefs through analyses of public comments on proposed policy changes for CMS and other federal contracts. Most recently completed analyses for 2019 Quality Payment Program Year 3 Proposed rule, focusing on changes to MIPS and APMs under the Affordable Care Act.

- Collaborate on qualitative analyses with analyst team under the guidance of a research lead
- Summarize complex healthcare policy information succinctly.

Behavioral Health Response- CQI and Compliance Intern

July – Dec 2017

- Led re-accreditation process for American Association of Suicidology (AAS) certification.
 - Was solely responsible for coordination of preparation and documentation of processes for all departments. Reviewed internal policies for compliance with re-accreditation compliance and created SOPs for future re-accreditation preparation.
 - Led communication and delegation of tasks to departmental staff and leadership to prepare for re-accreditation deadlines. Trained staff on preparation for re-accreditation.
 - Established processes and created tools for organizing necessary documentation for re-accreditation.
 - Created organizational plan to for staff to become certified as crisis workers through AAS.
- Conducted evaluation for new remote worker process to guide future internal policies and SOPs for remote workers. Conducted interviews and focus groups and developed surveys as data collection methods.
- Evaluated staff-led employee trainings and community trainings through observation and feedback on training style and content.
- Conducted educational workshops for local organizations on crisis intervention and support for individuals with mental health needs.
- Led Trauma- Informed Care committee through coordination of communications and meetings, and providing accountability for committee priorities and initiatives.
- Created easily digestible marketing and educational materials for external stakeholders and supporters of organization to advance the mission of BHR.
- Supported internal audit processes by monitoring telehealth crisis call quality of customer service, explored new technology tools for staff use, and maintained log of Salesforce troubleshooting.

Center for Mental Health Services Research- Research Assistant

April 2016- Dec 2017

- Conducted data collection and literature review to support research projects and grants related to dissemination and implementation for various disciplines at WUSTL.
- Collaborated with researchers to provide support with grant applications and manuscript preparation.
- Led coordination and management of research fellowship application cycle for over 100 applications for board review and selection.
- Supported overall functioning and administration of research center.

Barnes Jewish Center- Behavioral Health – Practicum Student

January- June 2017

- Developed protocol for transitional age youth and suicide prevention to overcome a gap in services to this population.
- Created formal proposal for program to support clients with pain management.
- Supported implementation of policy changes and organizational updates:
 - Safety and Environment of Care plans for Joint Commission accreditation. Completed walkthroughs with management to assess compliance with hospital policies.
 - HIPAA 2017 changes from SAMHSA (42 CFR part 2) and completed HIPAA staff breach risk assessments.
 - Supported efforts and preparation to obtain certification as a Certified Community Behavioral Health Center
 - Assessed for billing compliance with Missouri Department of Mental Health regulations
- Audited internal policies and processes, including client death reviews.
- Reviewed and assessed technology options to optimize client service delivery and staff safety.

- Supported organizational Zero Suicide initiative by attending committee meetings, creating tools and resources from ASSIST training and reviewed policies for Zero Suicide compliance.
- Developed plan with research evidence for creating Trauma Informed waiting room spaces.

Places for People and Behavioral Health Network- Program Intern January- May 2016

- Assessed clients for eligibility and intake for Emergency Department Enhancement Program
- Supported outreach team staff with client casework and community outreach to program, including hospital and home visits.
- Packaged data and created reports for internal and external stakeholders
- Conducted follow-up surveys, interviews, and focus group to support external program evaluation.
- Created resources to improve outreach team's ability to procure prescriptions for uninsured clients.

Vanderbilt University Hospital- Certified Pharmacy Technician 2014-2015

- Prepared prescriptions for delivery to patient floors and intensive care units to meet pharmaceutical needs of patients.
- Maintained proper documentation and procedures for prescription process.
- Interacted regularly with patients and hospital staff.

Kroger Retail Pharmacy- Certified Pharmacy Technician 2011-2014

- Prepared medication prescriptions for diverse range of patients.
- Acquired knowledge of medications, various insurances and billing processes.
- Supported 340B drug pricing program enrollment of pharmacy, inventory management, and overall customer service quality.
- Resolved patient insurance issues and regularly communicated with medical staff.

Vanderbilt Kennedy Center for Research- Research Assistant May – July 2012

- Conducted research on development of children between ages three to five in Early Development Lab.
- Led survey participant onboarding and study participation, obtained consent and explained study process.
- Reviewed and discussed literature related to study area weekly with research team.
- Coded study video data through observation and transcription.
- Acquired knowledge on research process and IRB review.

Leadership and Community Service

MIST Youth Competition Organizer, Judge, and Coach, 2012- Present

Crisis Text Line Counselor, March 2018- September 2018

Mental Health Symposium Nashville TN Organizer, Fall 2014

TnAchieves Mentor, 2013-2014

Skills

SPSS, Sharepoint, Qualtrics, SurveyMonkey, Google Apps, Zoom, Slack, Skype for Business, GoToMeeting, MS Office, Canva, MailChimp

Certifications

CITI Research Program- August 2017

Mental Health First Aid- October 2016